

Therapy Advisory Council Meeting

MINUTES

JUNE 17, 2009

10:00AM – 12:00PM

MEDICAID CONF. RM 4290

MEETING CALLED BY	Marilyn Strickland
TYPE OF MEETING	TAC Monthly Meeting
FACILITATOR	Marilyn Strickland
NOTE TAKER	Krishelle Wells
ATTENDEES	Angela Traweek, Linda Rogers, Cheri Stevenson, Julia Washburn, Cheryl Freeman, Shelly Wier, Nena Sanchez, Rosemary Edgin, Marilyn Strickland, Tony Boaz, Krishelle Wells, Nancy Archer, Judy Eddington, Ruth Castleberry, Kay Ewalt

AGENDA TOPICS

10 MINUTES

RECONSIDERATION TIME-FRAME / HANDOUT

NANCY ARCHER

DISCUSSION	Nancy brought two handouts to the meeting. The Reconsideration Submission Process Handout and the Therapy Review Status System handout. She explained these were the handouts that she emailed to the TAC and can be found on our website under therapy review/new information.	
	She explained the 35 day timeline for recons has become a problem, and she addressed some of the issues:	
	There was a single issue that Tony had called Nancy about. When she followed up, the problem had been with the post office. Letters are mailed out on the same day that the letter is dated.	
	There have been instances when a PCP responded to a denial instead of the provider, and Nancy explained that QSource of Arkansas works very hard to identify these, and it is the provider that gets to recon the denial.	
	Also, we have had providers fax in a single sheet of paper, no denial letter attached, and no cover sheet. So, we are unable to tell if this was intended to be a recon.	
	Rosemary added that some providers don't seem to know where to send a recon – they have gone to Appeals and Hearings which has to go back to DHS, and then on to QSource of Arkansas. This in return delays the recon and often causes it to go over the 35 day timeframe.	
CONCLUSIONS	Nancy concluded that a phone call from a provider to QSource of Arkansas is always welcomed, and can resolve many of the issues.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

30 MINUTES

MMCS REP TO DISCUSS PED CLINIC VISIT

PEGGY STARLING

DISCUSSION	North West Pediatric Clinic in Fayetteville was visited by AFMC due to complaints from therapy providers about not receiving referrals back from physicians within that clinic in a timely manner. Peggy stated that after the visit with the clinic, she was told that the form wasn't ready because the therapist did not allow them enough time. Peggy was told that the clinic needs 30 days for a referral.
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The TAC explained to Peggy that Therapy Providers have 45 days by the Federal Government, so therapist are working on a 45 day turnaround which begins when they first meet with the child.

Peggy assured the group that the clinic will not take longer than 30 days for a referral, and if this becomes a problem then Marilyn Tate and Marilyn Strickland should know about it.

When standard turnaround time for a child who had been seen in the past 3 months was questioned, Peggy stated that there is nothing in the provider manual that addresses standard turnaround time.

CONCLUSIONS Marilyn wants examples of turnaround times found in provider manuals from other states to present at the quarterly meeting. She also thought with would be a good idea to talk to David Roden and some pediatric doctors about the subject.

Julia Washburn thought a therapy provider's prospective on the subject might be a good idea, and would help shed some light on the timeline that the therapist are working with.

Rosemary stated that there needs to be a referral contact at each clinic to help move the referrals quickly and to the correct person.

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Rosemary wants Peggy/AFMC to meet with excellent clinics and see what their process is for referrals. Examples of excellent clinics are Little Rock Pediatric Clinic, Little Rock Children's Clinic, and All For Kids Pediatric Clinic.	Peggy Starling/AFMC	Next Meeting

10 MINUTES THERAPY ADJUSTMENTS CHERYL FREEMAN

DISCUSSION	All updates are completed and EDS did a really good job getting everything up to date and in a timely fashion.
Marilyn explained that MMIS will need to buy a new system since the contract will be up July 2011. With the new system will come electronic remittance with the option to opt out and use paper instead.	
Marilyn stated that they would be using the MMCS Conference as a broadband to address the issue, and to get input. She also thought it would be helpful for the TAC to get input like emails regarding electronic RAs.	
Marilyn also stated that there is an understanding that an electronic RA isn't going to be possible for all programs and that there will still be providers using paper.	

CONCLUSIONS	

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Get the last adjustment date for Tony Boaz	Rosemary	Completed

10 MINUTES SPAN BILLING CHERYL FREEMAN

DISCUSSION	May 18 th EDS started rejecting incorrect span billing. Only 194 detailed have been rejected, so it seems providers are doing really well with span billing. Schools seem to be having the most problems.

CONCLUSIONS		
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Tony will be given a list of school names that are having trouble and will try to encourage them to bill again.		Completed

10 MINUTES 2007 RECOUPMENTS CHERYL FREEMAN

DISCUSSION	The 2007 recoupments have not been followed up on. These didn't get assigned a cash recoupment letter. They have been identified, so these will still need to be followed up on.	
CONCLUSIONS		

10 MINUTES DMS-640 CHERYL FREEMAN

DISCUSSION	Currently, the new expenditures found on the DMS-640 form have not been updated, but the updates are in process.	
Nancy mentioned that providers need to pay close attention to the DMS-640 form when they are making copies of the form. There are instructions on the back of the form, but at times these instructions are not being copied.		
QSource of Arkansas must have the Medicaid ID # listed on the DMS-640. There has been an instance when a mother named both her children the exact same name, and the Medicaid ID # was the only thing we could use to differentiate between the two children.		
QSource of Arkansas has a DMS-640 form that we use during presentations that shows "how to" and "how not to" fill out a DMS-640 form. This might be a good form to use as a refresher for providers.		
CONCLUSIONS		

10 MINUTES ORAL MOTOR DISCUSSION CHERI STEVENSON

DISCUSSION	There are times Oral Motor may be needed without a deficit in Speech or Language. This causes a problem because cases are being denied because 2 language tests were not given. The oral/motor issue is medically necessary because it is a structure/function issue. Cheri gave the example of children on feeding tubes.	
Nancy Archer explained that Medical History must be documented, because QSource of Arkansas can only approve based on what they have in front of them. If important medical history is left out, then the nurse reviewers have no way of knowing that this particular case is indeed different.		
Cheri thought it would be a good idea to use a therapist with experience in oral/motor issues if the charts in question need to be referred.		
Nancy assured the TAC that QSource of Arkansas has pick therapists with a wide range of experiences & we do have speech therapy consultants with experience in oral/motor.		
CONCLUSIONS		

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Cheri is to get control numbers for Nancy Archer	Cheri Stevenson	Next Meeting

15 MINUTES UPDATE TO THE REGS CHERI STEVENSON / SHELLY WIER

DISCUSSION	Tony wanted to know if the updates to the regs could be made by the Fall Open Meeting. Cheri and Shelly thought the 2 nd draft could be ready in 3 to 4 months. Currently, they were working with a sub-committee to add any comments. Rosemary believes it will take about 4 months once it is handed to Rules and Regs.	
	The 2 nd draft & final copy will no longer be the parallel tables in which the new and old wording of the regs is side-by-side; instead it will consist of track changes for the TAC and just a clean copy for the Legislature. This is to prevent any confusion.	
CONCLUSIONS	Cheri and Shelly want to meet with Nancy Archer and Kay Ewalt to discuss the wording of the new regs once they are complete. This will be to clarify and confirm everyone is on the same page.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

5 MINUTES CFY DISCUSSION ROSEMARY EDGIN

DISCUSSION	Follow up on the CFY discussion.	
CONCLUSIONS	If the CFY has a Medicaid Provider Number then they can provide speech therapy and sign their progress notes as CFY. If the CFY does not have their own Medicaid provider number, they are not considered by Medicaid to be an enrolled Medicaid provider, and the supervising therapist is required to co-sign each page of progress notes and evaluations.	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE

5 MINUTES NEXT MEETING CHERYL FREEMAN

DISCUSSION	Next TAC meeting will be AUG 26 th from 10-12pm in the Medicaid Conference Room #4102. This will be to discuss the agenda for the Fall Open Meeting.	
	Fall open meeting will be OCT 28 th from 10-12pm in the Blue Flame Room.	

Kay Ewalt was invited by Julia Washburn to speak at her Report Writing & Best Practice meeting in December.

CONCLUSIONS

ACTION ITEMS

PERSON RESPONSIBLE

DEADLINE

Reserve the Blue Flame Room

Cheryl Freeman

Completed

Confirm December date with Kay

Julia Washburn

Next Meeting